



Shipping & Returns Policy

hankshow.store

Last updated: 03/25/2026

1. Shipping

Production times: Many Hank Show and Waggles products are made-to-order using print-on-demand and fulfillment partners; production typically takes 4-5 business days before shipping.

Shipping methods and costs: Options, estimated delivery times, and costs are shown at checkout and may vary by destination and product.

Order tracking: When available, tracking information will be emailed after your order ships.

Please ensure that your shipping address is accurate; we are not responsible for orders lost due to incorrect or incomplete addresses.

2. International shipping

If you ship outside the United States:

- You may be responsible for customs duties, taxes, or import fees, which are not included in our prices unless explicitly stated.
- Delivery times can be affected by customs processing or local postal services.

3. Returns and exchanges

Because many items are custom-made or printed on demand:

- We generally accept returns or exchanges only for defective, damaged, or incorrect items.

- If there is an issue, contact us at [insert email] within [x] days of delivery with your order number and photos of the problem.
- We will review your request and, where appropriate, offer a replacement, store credit, or refund according to our policies and those of our fulfillment partners.

4. Non-returnable items

Unless otherwise required by law, the following are typically non-returnable:

- Custom or personalized items.
- Original artworks once delivered, except in cases of significant damage in transit.
- Items marked “final sale” on the product page.

5. Refunds

Approved refunds will be processed to your original method of payment, less any shipping charges, within a reasonable time after approval.

Shipping charges are generally non-refundable unless we made an error or the item arrived damaged or defective.

6. Exchanges

If we approve an exchange for a defective or incorrect item, we will cover the cost of the replacement item and may provide a prepaid return label where applicable, depending on your location and carrier options.

7. Order changes and cancellations

Because many products go into production quickly:

- Requests to change or cancel orders must be submitted as soon as possible after purchase.
- We cannot guarantee changes or cancellations once an order has begun production or shipped.

8. Contact

For all shipping and returns questions, contact:

[Next Wave Content Ventures LLC d/b/a Hank Show](#)

Email: [mailto:hank@hankshow.store?subject=Shipping / Returns Inquiry](mailto:hank@hankshow.store?subject=Shipping%20Returns%20Inquiry)

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